

WWW.TRANSCOMOS.COM Privacy Notice

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WWW.TRANSCOSMOS.COM is owned and operated by Trans Cosmos America, Inc. TCA cares how information about you is used and shared, and is dedicated to protecting your privacy and digital life.

This Privacy Notice therefore describes how TCA collects and processes your personal information through the WWW.TRANSCOMOS.COM website that references this Privacy Notice (the "TCA Services"). **By using TCA Services, you are consenting to the practices described in this Privacy Notice.**

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What Personal Information About Customers Does TCA Collect?

We collect your personal information in order to provide and continually improve our products and services.

Here are the types of personal information we collect:

- **Information You Give Us:** We receive and store any information you provide in relation to TCA Services. Click [here](#) to see examples of what we collect. You can choose not to provide certain information, but then you might not be able to take advantage of many of our TCA Services.
- **Automatic Information:** We automatically collect and store certain types of information about your use of TCA Services, including information about your interaction with content and services available through TCA Services. Like many websites, we use "cookies" and other unique identifiers, and we obtain certain types of information when your web browser or device accesses TCA Services and other content served by or on behalf of TCA on other websites. Click [here](#) to see examples of what we collect.
- **Information from Other Sources:** We might receive information about you from other sources. Click [here](#) to see additional examples of the information we receive.

For What Purposes Does TCA Use Your Personal Information?

We use your personal information to operate, provide, develop, and improve the services that we offer our customers. These purposes include:

- **Provide, troubleshoot, and improve TCA Services.** We use your personal information to provide functionality, analyze performance, fix errors, and improve the usability and effectiveness of the TCA Services.
- **Recommendations and personalization.** We use your personal information to recommend services that might be of interest to you, identify your preferences, and personalize your experience with TCA Services.
- **Comply with legal obligations.** In certain cases, we collect and use your personal information to comply with laws.
- **Communicate with you.** We use your personal information to communicate with you in relation to TCA Services via different channels (e.g., by phone, email, chat).

What About Cookies and Other Identifiers?

To enable our systems to recognize your browser or device and to provide and improve TCA Services, we use cookies and other identifiers. For more information about cookies and how we use them, please read our [Cookies Notice](#).

Does TCA Share Your Personal Information?

We are dedicated to building a great company, with products and services that enrich and improve the lives of our customers. We are not in the business of selling our customers' personal information to others. We share customers' personal information only as described below that either are subject to this Privacy Notice or follow practices at least as protective as those described in this Privacy Notice.

- **Transactions involving Third Parties:** Where needed for the operation of the website, to enhance the customer experience, or to offer complimentary services, we may make available to you services provided by third parties for use on or through TCA Services.
- **Third-Party Service Providers:** We employ other companies and individuals to perform functions on our behalf. Examples include fulfilling services, email, removing repetitive information from customer lists, analyzing data, providing marketing assistance, providing search results and links (including paid listings and links), transmitting content, , and providing customer service. These third-party service providers have access to personal information needed to perform their functions, but may not use it for other purposes.
- **Protection of TCA and Others:** We release account and other personal information when we believe release is appropriate to comply with the law; enforce or apply our [Terms of Service](#) and other agreements; or protect the rights, property, or safety of TCA, our users, or others.

Other than as set out above, you will receive notice when personal information about you might be shared with third parties, and you will have an opportunity to choose not to share the information.

How Secure Is Information About Me?

We set out to design our systems with your security and privacy in mind.

- We work to protect the security of your personal information during transmission by using encryption protocols and software.
- We maintain electronic, and procedural safeguards in connection with the collection, storage, and disclosure of customer personal information. Our security procedures mean that we may ask to verify your identity before we disclose personal information to you.
- It is important for you to protect against unauthorized access to your password and to your computers, devices, and applications.

What About Advertising?

- **Third-Party Advertisers and Links to Other Websites:** TCA Services may include third-party advertising and links to other websites and apps. Third-party advertising partners may collect information about you when you interact with their content, advertising, and services. For more information about third-party advertising and to adjust your advertising preferences, please go to the [Advertising Preferences](#) section.
- **Use of Third-Party Advertising Services:** We provide ad companies with information that allows them to serve you with more useful and relevant TCA ads and to measure their effectiveness. We never share your name or other information that directly identifies you when we do this. Instead, we use an advertising identifier like a cookie, a device identifier, or a code derived from applying irreversible cryptography to other information like an email address. Some ad companies also use this information to serve you relevant ads from other advertisers. You can learn more about how to opt-out of interest-based advertising by going to the [Advertising Preferences](#) section.

What Information Can I Access?

TCA does not offer a My Account page in this website where you can access or update your information. Please Contact Us to request a copy of, or update your information.

What Choices Do I Have?

If you have any questions as to how we collect and use your personal information, please Contact Us

- As described above, you can choose not to provide certain information, but then you might not be able to take advantage of many of the TCA Services.
- If you do not want to receive email or other communications from us, please click the unsubscribe link in the footer of our email newsletter you have received from us or Contact Us to make this request.
- The Help feature on most browsers and devices will tell you how to prevent your browser or device from accepting new cookies or other identifiers, how to have the browser notify you when you receive a new cookie, or how to block cookies altogether. Because cookies and identifiers allow you to take advantage of some essential features of TCA Services, we recommend that you leave them turned on. For instance, if you block or otherwise reject our cookies, you will not be able to use any Services that

require you to Sign in. For more information about cookies and other identifiers, see our [Cookies Notice](#).

In addition, to the extent required by applicable law, you may have the right to request access to or delete your personal information. If you wish to do any of these things, please Contact Us. Depending on your data choices, certain services may be limited or unavailable.

Are Children Allowed to Use TCA Services?

TCA does not sell products for purchase by children. If you are under 18, you may use TCA Services only with the approval and supervision of a parent or guardian. We do not knowingly collect personal information from children under the age of 13 without the consent of the child's parent or guardian.

Additional State-Specific Privacy Disclosures

Click [here](#) to read additional state-specific privacy disclosures as required under applicable laws.

Conditions of Use, Notices, and Revisions

If you choose to use TCA Services, your use and any dispute over privacy is subject to this Notice and our [Terms of Service](#), including limitations on damages, resolution of disputes, and application of the law of the state of California. If you have any concern about privacy at TCA, please contact us with a thorough description, and we will try to resolve it. Our business changes constantly, and our Privacy Notice will change also. You should check our website frequently to see recent changes. Unless stated otherwise, our current Privacy Notice applies to all information that we have about you and your account.

Examples of Information Collected

Information You Give Us When You Use TCA Services

You provide information to us when you:

- search for services in our website;
- provide information to register with our newsletter;
- communicate with us by our Contact Us form, phone, email, or otherwise;
- complete a questionnaire, a support ticket, or a contest entry form;
- provide and rate reviews;

As a result of those actions, you might supply us with such information as:

- identifying information such as your name, address, and phone numbers;
- your age;
- your location information;
- your IP address;
- content of reviews and emails to us;

Automatic Information

Examples of the information we collect and analyze include:

- the internet protocol (IP) address used to connect your computer to the internet;
- email address
- the location of your device or computer;
- the full Uniform Resource Locator (URL) clickstream to, through, and from our websites, including date and time; products and content you viewed or searched for; page response times, download errors, length of visits to certain pages, and page interaction information (such as scrolling, clicks, and mouse-overs);
- phone numbers used to call our customer service number; and

We may also use device identifiers, cookies, and other technologies on devices, applications, and our web pages to collect browsing, usage, or other technical information.

Information from Other Sources

Examples of information we receive from other sources include:

- updated information from third parties, which we use to correct our records and deliver your next communication more easily;

Information You Can Access

TCA does not provide a My Account page where information we collect can be accessed.

Cookies

We use cookies, pixels, and other technologies (collectively, "cookies") to recognize your browser or device, learn more about your interests, and provide you with essential features and services and for additional purposes, including:

- Recognizing you when you sign-in to use our services. This allows us to provide you with product recommendations, display personalized content, and provide other customized features and services.
- Keeping track of your specified preferences.
- Conducting research and diagnostics to improve TCA's content and services.
- Preventing fraudulent activity.
- Improving security.
- Delivering content, relevant to your interests.

- Reporting. This allows us to measure and analyze the performance of our services. TCA's cookies allow you to take advantage of some of TCA's essential features such as website functionality.

Approved third parties may also set cookies when you interact with TCA services. Third parties include search engines, providers of measurement and analytics services, social media networks, and advertising companies. Third parties use cookies in the process of delivering content, including ads relevant to your interests, to measure the effectiveness of their ads, and to perform services on behalf of TCA.

You can manage browser cookies through your browser settings. The 'Help' feature on most browsers will tell you how to prevent your browser from accepting new cookies, how to have the browser notify you when you receive a new cookie, how to block cookies, and when cookies will expire. If you block all cookies on your browser, neither we nor third parties will transfer cookies to your browser. If you do this, however, you may have to manually adjust some preferences every time you visit a site and some features and services may not work.

See our [Privacy Notice](#) for more information about the types of information we gather.

Advertising Preferences

How do we work with third parties to show you interest-based ads?

We work with third parties, such as advertisers, publishers, social media networks, search engines, ad serving companies, and advertising companies working on their behalf, to improve the relevance of ads we serve.

Third party advertisers or advertising companies working on their behalf sometimes use cookies in the process of delivering content, including ads, directly to your browser or device, and they may automatically receive an IP address when this happens. They may also use cookies to measure the effectiveness of their ads, show you more relevant advertising content, and perform services on behalf of TCA. For information on how to control and delete cookies (including third party cookies) please visit our [Cookies](#) notice.

Advertising Preferences

You can also generally opt out of receiving personalized ads from third party advertisers and ad networks who are members of the [Network Advertising Initiative \(NAI\)](#) or who follow the [Digital Advertising Alliance's Self-Regulatory Principles for Online Behavioral Advertising](#) by visiting the opt out pages on the NAI website and DAA website.

Additional State-Specific Privacy Disclosures

This additional state-specific privacy disclosure page ("Disclosure") supplements the [TCA Privacy Notice](#) and is effective as of the date indicated above. The [TCA Privacy Notice](#) describes the personal information that we collect, the sources from which we collect it, the purposes for which we use it, the limited circumstances under which we share personal information, and with whom we share it. These additional disclosures are required by the California Privacy Rights Act and Virginia Consumer Data Protection Act:

- 1. Categories of personal information collected.** The personal information that TCA collects, or has collected from consumers in the twelve months prior to the effective date of this Disclosure, fall into the following categories established by the California Privacy Rights Act:
 - o identifiers such as your name, alias, address, phone numbers, IP address,
 - o information that may reveal age, gender, race, sexual orientation, or other protected classifications, for example if you voluntarily submit this information in a product review.
 - o internet or other electronic network activity information;
 - o geolocation data, such as the location of your device or computer, which may in some cases constitute precise geolocation information;

- audio or visual information, such as voice recordings when you speak with us; and
 - inference data, such as information about your browsing preferences;
2. **Categories of personal information disclosed for a business purpose.** The personal information that TCA disclosed to the third parties identified in the "Does TCA Share Your Personal Information?" section of the [TCA Privacy Notice](#) about consumers for a business purpose in the twelve months prior to the effective date of this Disclosure falls into the following categories established by the California Privacy Rights Act:
- identifiers such as your name, address, phone numbers, IP address
 - information that may reveal age, gender, race, sexual orientation, or other protected classifications, for example if you choose to participate in a survey distributed by a survey provider;
 - internet or other electronic network activity information, such as if we use a service provider to help us gather crash reports for analyzing the health of our devices and services;
 - audio or visual information, for example, recordings of phone calls for quality assurance purposes,
 - professional information, for example if you choose to participate in a survey distributed by a survey provider; and
3. **Advertising.** As explained in the "[What about Advertising?](#)" section in our Privacy Notice, TCA shares limited information to help ensure you receive more useful and relevant TCA ads and to measure their effectiveness. Any personal information TCA may have shared for the purpose of cross-context behavioral advertising, as that term is defined by the California Privacy Rights Act, in the twelve months prior to the effective date of this Disclosure falls into the following categories:
- identifiers such as a cookie, a device identifier, or a code derived from applying irreversible cryptography to other information like an email address; we never share your name or other information that directly identifies you.
 - internet or other electronic network activity information,

The categories of third parties with whom TCA may share personal information for the purpose of cross-context behavioral advertising are identified in the "[Does TCA Share Your Personal Information?](#)" and "[What About Advertising?](#)" sections of the TCA Privacy Notice. TCA also processes personal information for the purposes of targeted advertising as that term is defined under the Virginia Consumer Data Protection Act.

4. **Your Data Rights:** You may have certain data rights under the California Privacy Rights Act or Virginia Consumer Data Protection Act, including to request information about the collection of your personal information by TCA, to access your personal information in a portable format, and to correct or delete your personal information. If you wish to do any of these things, please Contact Us. Additionally, you may have the right to opt out of the processing of your personal data for targeted advertising, as defined by the Virginia Consumer Data Protection Act, or the sharing of your personal information for cross-context behavioral advertising, as defined by the California Privacy Rights Act. To do so, please visit "Do Not Sell My Personal Information". Customers under 16 years-old must opt in to cross-context behavioral advertising. We do not serve cross-context behavioral ads in customers' child profiles. You may also have the right to appeal the denial of any of these rights by submitting a form that will be provided to you if we deny a data request. Depending on your data choices, certain services may be limited or unavailable.

To ensure the security of your TCA account, we will generally ask you to verify your request using the contact information you have already provided. If you do not have an account, or if you are an authorized agent under the California Privacy Rights Act, please contact our Customer Support.

5. **No sale of personal information.** In the twelve months prior to the effective date of this Disclosure, TCA has not sold any personal information of consumers, as those terms are defined under the California Privacy Rights Act.
6. **California Privacy Rights Act Sensitive Personal Information Disclosure.** The categories of data that TCA collects and discloses for a business purpose include "sensitive personal information" as defined under the California Privacy Rights Act. TCA does not use or disclose sensitive personal information for any purpose not expressly permitted by the California Privacy Rights Act.
7. **California Privacy Rights Act Retention Disclosure**
We keep your personal information to enable your continued use of TCA Services, for as long as it is required in order to fulfill the relevant purposes described in the [TCA Privacy Notice](#), as permitted or as may be required by law, or as otherwise communicated to you.
8. **California Privacy Rights Act Non-discrimination Statement.** TCA will not discriminate against any consumer for exercising their rights under the California Privacy Rights Act.
9. **Virginia Consumer Data Protection Act De-identified Data Disclosure.** TCA may use de-identified data in some instances. TCA either maintains such data without attempting to re-identify it or treats such data as personal data subject to applicable law.
10. **Annual Reporting for Prior Years.** At this time, TCA is not required to provide annual reporting of access and deletion requests. In the future, should TCA be required to do so, such disclosures will be made in accordance with applicable law.